

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678

Confirmation No. 5205

Filing Date: March 22, 2001

Inventors: Guinta et al.

Title: COMPUTER-AIDED
METHODS AND APPARATUS
FOR ASSESSING AN
ORGANIZATIONAL
PROCESS OR SYSTEM

Examiner: Boyce, Andre D.

Art Unit: 3623

Atty. Dkt. No: 5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION UNDER 37 C.F.R. §1.8
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DATE OF DEPOSIT: 10/9/09I hereby certify that this correspondence is being deposited with
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AMENDMENT: RESPONSE TO FINAL OFFICE ACTION
MAILED JULY 9, 2009

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313-1450

Sir:

Please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.